Serviços: Pedir, Perguntar e Reagir — Exercícios

8.º Ano | Inglês | 3 páginas | 8 exercícios

Competências que desenvolve: pedir bens e serviços com cortesia, perguntar preços e disponibilidade e responder em diálogos de loja.

1. Liga cada fórmula ao seu uso

a) Could I have...? — ____ b) I'd like..., please — ____ c) Would you like...? — ____

d) How much is...? — ____ e) Do you have...? — ____

1) pergunta de quem atende 2) pergunta de preço 3) pedido cortês 4) uma compra 5) perguntar se há uma cor ou tamanho

2. Completa com *Could*, *Would* ou *Do*

a) _____ you like to try this jacket?

b) Could I _____ a larger size, please?

c) _____ you have this shirt in medium?

d) _____ you mind waiting a moment?

3. Escolhe a resposta adequada

a) «How much is the jacket?» → (It's twenty euros / Yes, I do / I'd like, please)

b) «Would you like a receipt?» → (No, thank you / It costs five / I have two)

c) «Do you have it in a larger size?» → (Yes, we have size 40 / It's on the left / Thirty euros)

d) «Can I help you?» → (Yes, please — I'm looking for a school bag / I'd like to be / It's fine)

4. Lê o diálogo e responde

Assistant: Good morning! Can I help you?
Sofia: Yes, please. I'm looking for a jumper for my brother — size 40, in blue.
Assistant: Here it is. It's on offer: fourteen euros instead of twenty.
Sofia: Great! I'll take it. Could I also have a bag, please?

a) What is Sofia looking for? → _____

b) What size does she need? → _____

c) How much is the jumper? → _____

d) What else does she ask for? → _____

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5. Completa com *How much*, *How many*, *Can I have* ou *I'd like*

a) _____ is the postcard? — It's one euro.

b) _____ stamps do you need? — Ten, please.

c) _____ two cinema tickets, please.

d) _____ some water, please?

6. Ordena as palavras e forma frases

a) could / I / a / have / drink / please → _____

b) I'd like / to / this shirt / try on → _____

c) much / how / the / is / bag → _____ ?

7. Verdadeiro (V) ou Falso (F)

a) «Could you help me?» é um pedido cortês. → ____

b) «I want two apples» é a forma mais educada numa loja. → ____

c) «Would you like...?» é uma pergunta de quem atende. → ____

d) «How much...?» pergunta preços e «How many...?» quantidades. → ____

8. Escreve um diálogo numa loja de roupa

Seis linhas: abertura do vendedor · pedido com *I'm looking for...* · tamanho ou cor · preço · compra · despedida.

Assistant: _____

You: _____

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Soluções

1. a) 3 b) 4 c) 1 d) 2 e) 5

2. a) Would b) have c) Do d) Would

3. a) It's twenty euros b) No, thank you c) Yes, we have size 40 d) Yes, please — I'm looking for a school bag

4. a) A jumper for her brother. b) Size 40. c) Fourteen euros (instead of twenty). d) A bag.

5. a) How much b) How many c) I'd like d) Can I have

6. a) Could I have a drink, please? b) I'd like to try on this shirt. c) How much is the bag?

7. a) V b) F — «I'd like two apples, please» c) V d) V

8. Resposta pessoal. Exemplo: *Assistant: Can I help you? — You: Yes, please. I'm looking for a jacket. — Assistant: What size? — You: Size 40, in blue. — Assistant: It's thirty euros. — You: I'll take it. Thank you! Goodbye.*

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